

Supply Chest

July 20, 2001

Navy Core Values: Honor, Courage, Commitment

Vol. 53 No. 13

NMCI celebrates NOC grand opening on the waterfront

Naval Station Norfolk's waterfront provided a perfect backdrop for the grand opening of the new network operations center (NOC) and help desk for the Navy's new Navy-Marine Corps Intranet (NMCI). The Norfolk NOC, located on the sixth floor of Building W-143, is the first of its kind for the new Navy program.

"This effort is important to the Navy and Marine Corps ... and it is important to the taxpayers," said keynote speaker Admiral Robert Natter, commander-in-chief, U.S. Atlantic Fleet. "NMCI represents a major transformation and establishes a real standard for the Navy-Marine Corps and government." Natter continued. "It allows us to maintain a technological advantage over any potential enemy and we are convinced this is the right approach. The Navy and Marine Corps are absolutely committed to NMCI. As a customer we are very, very pleased with the initial rollout."

Sen. John Warner, ranking member of the U.S. Senate Armed Services Committee, praised the concept of the NMCI saying, "The NMCI contract puts the Navy and Marine Corps on the cutting edge [of technology] and puts the U.S. in the forefront protecting freedom together with our allies."

With a standing-room-only crowd looking on, the guest speakers connected a symbolic giant computer plug, representing the activation of the network connecting naval facilities east and west of the Mississippi.

The official grand opening of the San Diego Network Operations Center is scheduled for August 6.

NMCI is a comprehensive, enterprise-wide initiative that will make the



A giant NMCI computer plug connects East and West: (from left) Col. Glenn Williams, USMC, G6 Marine Forces Atlantic; Capt. Steven Briganti, Command Task Force NMCI; Adm. Robert J. Natter, Commander-In-Chief, U.S. Atlantic Fleet; Senator John Warner (R-Va); Rick Rosenberg (NMCI Program Client Executive); Rep. Edward L. Schrock (Va. 2nd District); Rep. Randy Forbes (Va. 4th District)

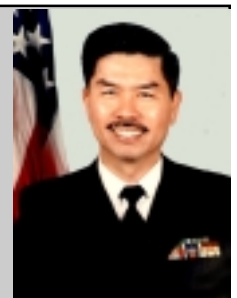
full range of network-based information services available to Sailors and Marines for day-to-day activities and in war. It will help the Navy and Marine Corps meet these critical objectives:

- Enhanced network security
- Interoperability with CINCs and other Services
- Knowledge sharing across the globe
- Increased productivity
- Improved systems reliability and quality of service
- Reduced cost of voice, video and data services

The ultimate advantage for the warfighter? Increased combat readiness and effectiveness.

Capt. Toledo Returns as Dir., Customer Operations

Capt. Crispin Toledo has returned to the Fleet and Industrial Supply Center, Norfolk and assumed the duties as director, customer operations. A Supply Corps officer with more than 30-years of service, Toledo is the senior Supply Corps limited duty officer in the U.S. Navy. His previous assignment was with the Naval Supply Systems Command (NAVSUP) as deputy commander for support services. Prior to serving at NAVSUP, Toledo was officer-in-charge of FISC's Cheatham Annex.



From the Commanding Officer: One-Touch Supply - “Just Do It”



By Capt. Bill Kowba
Commanding Officer, FISC Norfolk

Centerites,

Do you ever ask yourselves what are FISC Norfolk and NAVSUPSYSCOM really all about? What are these organizations focused on and where are they headed? Do your family and friends ask how is work and what does “your company” do? RADM McCarthy, our new Com-

mander and the headquarters staff as well as senior leadership across the FISCs, NAVICP, and the other NAVSUP field activities are pondering these “not so easy” questions. We need to come up with good answers in order to best position our resources for the present and future such that the entire NAVSUP team delivers the best possible supply support to the entire Navy.

There are a number of ongoing initiatives that are trying to answer the above questions. In one instance, some marketing consultants have been researching the image and mission of the entire NAVSUP claimancy to validate exactly who we are and how to communicate that to our customers and stakeholders. This effort is attempting to create a “single enterprise” concept where we will all share a common logo, message, and identity that is readily apparent to people both inside and outside of our organization. I relate this initiative to the Nike example. Worldwide, observers recognize the Nike swoosh and the words “Just Do It.” I do not think we are so bold as to think that

NAVSUP is a corporate giant like Nike, but we recognize that having a widely recognized and positive identity is good for many reasons from morale to mission accomplishment.

Another research endeavor being conducted by Capt. Walt Brown of the NAVSUP Corporate Management Office is also looking to define who we are by building a marketing strategy and identifying our core service areas. In the balance of this column, I want to share some of Capt. Brown’s key conclusions so that you can more readily answer others when they ask who or what is FISC Norfolk and NAVSUP. Most importantly, Capt. Brown believes that NAVSUP is a single enterprise providing unique skills and competencies associated with three core service areas. They are logistics supply chain management, business management, and quality of life.

The supply chain management concept refers to the Naval Supply System’s ability to be the Navy’s “best

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Supply Chest

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Career path for LDOs and CWOs

✓ Payback obligation is 3 years for the 1st year, then month for month for the last year.

✓ Selection Process - Office of Supply Corps Personnel.

Participants will be required to reimburse the government for all program costs if they fail to complete the program.

The program will follow the following timeline:

✓ Applications are due by January 15, 2002.

✓ Board and selection announcement will be made in February 2002.

✓ Participants will begin their course of study with the Summer 2002 semester.

— *As I prepare to leave NAVSUP and head to my new assignment as Director, DLA, I'm very proud of the many accomplishments we have achieved together as the Naval Supply team.*

Your efforts...from food service improvements, ERP implementation and streamlining contracting procedures to the establishment of the DON eBusiness Office and the Navy Integrated Call Centers have been exceptional. The day in and day out support you provide is essential to our Navy and our nation—thank you for your hard work and support!

K. W. LIPPERT
Rear Admiral, SC, USN

The next deadline for input to the Supply Chest is Friday, July 27, for the August 3 edition. Please submit material electronically or via diskette. Handwritten or typed material cannot be accepted. Call the editor at 443-1014 if you have questions about submitting material.

Education continues to be an important part of a Supply Corps officer's career. I am pleased to announce the funding for two quotas for FY-'02 to allow Limited Duty Officers/Chief Warrant Officers (LDOs/CWOs) to attend college to complete a bachelor's degree. Although this program is very similar to the former College Degree Program(CDP), several positive changes have been made. This program will not only satisfy one's personal educational goal but also increase LDO's/CWO's chance for redesignation to 3100. Redesignation to 3100 will increase opportunities to billets that will foster professional growth and offer additional education opportunities such as postgraduate school, the 810 Program, and Junior/Senior War College. This bachelor education program may carry over to FY-03 contingent on out-year funding. The details for the program will be forthcoming in a NAVSUP Notice. Below is an overview of the program. I personally encourage all those who meet the selection criteria to submit applications to this program. Any questions can be addressed to LCDR Steve Gill, LDO/CWO detailer at DSN 882-4613 or e-mail P4412a@persnet.navy.mil.

LDO/Warrant Officer Degree Completion Program:

✓ Maximum 24 months tuition funded at \$10,000 per year.

✓ Books are funded at \$750.00 per year.

✓ 1-2 quotas per year.

Selection criteria:

✓ Completion of at least one sea tour and outstanding superior performance.

✓ Endorsement from commanding officer.

✓ CWO2/CWO3 (no more than 1 year in grade as CWO3) 7511/7521 and 6512/6510 LTJG and LT (no more than 2 years in grade as LT).

✓ 50+ semester hours of accepted credits toward degree by an accredited institution.

✓ No previous bachelor's degree.

"Just do it" from page 2

value provider of products and services." The FISCs are a part of an organization that manages six logistics pipelines to support frontline units like ships, submarines, and planes. The logistics pipelines include spares, ordnance, petroleum, subsistence, ship's store, and postal. Do you recognize some of our FISC product lines with the six pipelines? The Code 100 Logistics Support Center (LSC) coordinates subsistence prime vendor loads and periodically expedites high priority spare parts. Code 300 manages postal operations and loads ordnance on ships. Code 700 runs the Navy's largest bulk fuel terminal.

The business management core service area involves functional services like contracting, accounting and finance, logistics information services, and eBusiness. Clearly, FISC Norfolk is well engaged in this area. Our \$1.7B contracting team is spread across four operating sites at Sewells Point, Norfolk Naval Shipyard, Washington, D.C., and Philadelphia. It is second only to the NAVICP in terms of contract workload. Our Code 40 staff is providing in-depth financial services to a variety of customers. The Code 100 call center works with over 50 different databases and fields inquiries from customers throughout the United States and overseas. The Code 50 people are facilitating eBusiness issues throughout the FISC organization. This core service area is connecting the NAVSUP claimancy with the technology that is running our American marketplace.

The third core service area ties NAVSUP to the delivery of services that contribute to a superior quality of life (QOL) for our forces. QOL management is another set of supply chains consisting of our Navy Exchange system, household goods, food service, and payroll/travel service. The Code

300 personal property office touches thousands of service members and their families every year. Moving is an emotional experience for many of us. Our Code 306 team deals with people's "worldly possessions" day in and day out in a very professional and efficient manner.

The three core service areas are linked by the common thread known as "One-Touch Supply." To quote Capt. Brown: "When a Navy customer has a question or need, they should be able to get solutions, answers, and/or resolution by one-touch to the Naval Supply Team." This means with a single contact with any one of us, regardless of how it was initiated or whether it directly applies to our area of service, we must capture the demand and take the lead in working the issue until the customer is satisfied. One-Touch Supply is our commitment to handle all customer contacts in a way that makes it as easy as possible for the customer to use the product lines at FISC Norfolk and throughout the claimancy.

In closing, I hope this column helps you answer who we are as an organization and as a corporation and where our focus should be. It is all about supply chains, business management, and quality of life that is delivered with a One-Touch perspective and laser-like focus on the customer. In the coming months, I will keep you up to date on all of these identity initiatives and any new adjustments to our strategic vision. Further, I have provided the FISC Norfolk Department Heads and Detachment OICs with all the single enterprise and marketing documents that have been sent to me and asked them to disseminate them throughout their organizations. Remember One-Touch Supply and "Just Do It."

CAPT Bill Kowba
Commanding Officer

Asst. Dep. Commander for DoN eBusiness Ops Office named

Rear Admiral Justin D. McCarthy, commander, Naval Supply Systems Command (NAVSUPSYSCOM), announced recently that Karen E. Meloy will be detailed as the assistant deputy commander for Department of the Navy (DoN) eBusiness Operations Office, effective July 29, 2001. Her appointment to the Senior Executive Service position is pending approval by the Secretary of the Navy and the Office of Personnel Management.

Meloy currently serves as assistant deputy commander for fleet logistics and supply chain management at NAVSUP. Recruitment for Meloy's current position is expected to be open Navywide.

Meloy began her federal career as a supply systems analyst in the Trident Submarine Department at the former Ships Parts Control Center in December 1979. She came to NAVSUP headquarters in 1986, assigned to the Integrated Logistics Support (ILS) Department as Naval Sea Systems Command/Space and Naval Warfare Systems Command ILS weapons systems auditor and support liaison.

The DoN eBusiness Operations Office, located at Naval Supply Systems Command in Mechanicsburg, Penn., is a catalyst and enabler for implementing e-Business solutions. The office has two primary objectives: to be an e-Business innovation center, providing consultative services and idea sharing of the emerging uses of commercial e-Business solutions relevant to the Navy and Marine Corps; and to serve as a focal point for management of card and selected electronic transaction systems.

eBusiness Corner

One Touch Support: Moving the Supply System to the Web

NAVSUP has developed the One Touch Support (OTS) web site in order to streamline the navy supply system. During the past several months, FISC Norfolk's e-Business team and marketplace managers have been busy working with NAVSUP's One Touch Support team and other FISCs to develop the One Touch Support and Ariba Commercial Marketplace portal.

One Touch Support is a web-based system that provides customers with the ability to access the supply system and perform supply functionality. The objective of OTS is to provide customers with a single "One Touch" point of entry for all supply related business processes. It is designed to streamline processes which reduce cost and cycle time for delivering products and services, and to provide the best value products and services. It enables customers to use the Internet to access the supply system to identify stock, input requisitions, perform technical screening, and get requisition status.

Additionally, it provides access to the commercial marketplace where non-standard requirements can be procured. OTS provides both afloat and shore units visibility and accessibility of assets, finding materials to fill requisitions and reduce backorders, acquisition, and repair requirements.

NAVSUP reaffirmed its strategic vision of One-Touch Support in FY 99 by developing strategies to implement the Voice of Customer survey conducted in April 1998, which resulted in One Touch Support. Version 1.1, the NAVSUP internal review for One Touch Support was drafted November 15, 2000. Subsequent versions with various upgrades and changes have since been drafted and rolled out. The current version 3.1 consists of a Global and a Regional web site presence. The Global web site was established by NAVSUP while Regional web sites were established by the FISCs. Both web sites provide the same supply functionality. OTS version 3.2, which is expected to be rolled out in November 2001, will consolidate Global and Regional functions. Each FISC will retain home pages for regional specific support services only.

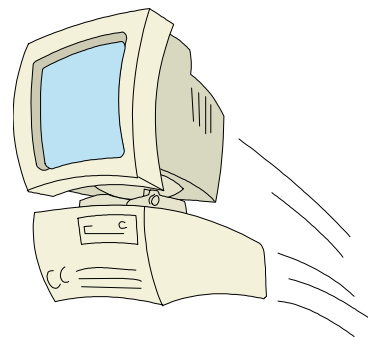
Version 3.2 is in development and is undergoing re-engineering to improve the user registration process, specifically the security access requirements. OTS employed a Public Key Infrastructure (PKI) security program that proved to be cumbersome, and requires the user to register for each supply functionality application in OTS. PKI is required to enter applications for technical screening, stock checks, requisition processing, and readiness support functionality's. A team of programmers is redesigning the PKI registration process so

that it is less cumbersome, and a user registers only one time. PKI is a system of digital certificates, Certificate Authorities (CA), and other registration authorities that verify and authenticate the validity of each party involved in an Internet transaction. It certifies your identity when you send messages to others or interact with other applications. It proves who you say you are.

The Ariba commercial marketplace for non-standard requirements \$2,500.00 or less is being developed separately from OTS. It is an Internet based Marketplace of electronic catalogs with Navy specific suppliers. Ariba will allow Navy Government Purchase Card buyers to review a wide range of customer products from suppliers online that provide pre-negotiated value added products and services and dynamic pricing. NAVSUP has tasked each FISC to create teams to pilot Ariba projects that will test buyers' capabilities against online suppliers. Norfolk Naval Shipyard (NNSY) purchasing department is this region's pilot. The pilot team will work with NNSY purchase card buyers and designated suppliers. The purpose of the pilot phase is to determine if the buyer can access the marketplace and make single or multiple buys in a timely manner, and to evaluate the supplier's product availability, delivery, and price. In order to tailor the marketplace to customer needs, the pilot will evaluate business processes that customers currently use for procurement. They will evaluate the business systems and the processes in which electronic requirements are generated, and collect spend data on what cardholders buy and the volume of their buys. Once the marketplace is proven successful it will be integrated into OTS. The expected rollout date for the Ariba Marketplace is November 2001.

One Touch Support is rapidly changing supply logistics. A uniformed training package is currently in development by NAVSUP and the OTS team members that will provide users with a thorough understanding of OTS and the Ariba Marketplace. FISC eBusiness Office will coordinate orientation and training for FISC Norfolk customers once the final training package is released.

Your questions and comments are highly encouraged. Please submit questions, comments, or recommendations to FISC Norfolk eBusiness Program Management Office email at eBusiness_Office@nor.fisc.navy.mil, phone number (757) 443-1874/1843, or fax (757) 443-1543.



Ethics Corner

By the Office of Counsel
FISC Norfolk

Myron, an employee at FISC Code 100, traveled TAD to Seattle to attend a computer/information technology exhibition. The cost to attend the exhibition was \$50, which was a reimbursable cost that Myron was permitted to place on his travel claim.

While weaving through the exhibit booths, he saw a free raffle/drawing sponsored by a computer manufacturer. He filled in one of the slips and placed it in the large barrel in front of the computer company's exhibit. Imagine Myron's delight when several days after the exhibition, he was informed that he had won a \$10,000 computer workstation. Imagine Myron's dismay when his supervisor advised him that the workstation was government property. Myron complained to the union, his congressman, the Office of Counsel, his local minister, and the editorial page of the *Virginian Pilot*. Will Myron get his computer?

Answer: Probably not. Myron won the computer incident to the performance of official duty. The comptroller general has stated that there is a basic rule "requiring a Federal employee to account for any gift, gratuity, or benefit received from private sources incident to the performance of his official duties." Gifts or Prizes Acquired in the Course of Official Travel Assignments, B-199656, 15 July 1981 (Unpublished). There are situations where winning items in raffles, even while on official duty, may be permitted. The Joint Ethics Regulation (JER) at 5 CFR 2635. 203(b)(5) permits the acceptance of: Rewards and prizes given to competitors in contests or events, including random drawings, open to the public unless the employee's entry into the contest or event is required as a part of his official duties.

Closely related guidance pertaining to gifts incident to official travel can be found in JER 4-200(a). Comptroller general guidance, as well as both provisions of the JER state that an employee may keep the prize only when the contest is open to the "general public" (and only when entering the raffle was purely voluntary rather than required as part of official duties). A contest is considered open to the "general public" if there are provisions for any member of the public, without limitation, to enter the contest. JER 4-202(c). For a contest at a conference to be considered open to the "general public" there must be a way for members of the public to enter the contest without actually attending the conference. Although a conference may be "open" to the public in the sense that there were no restrictions on attendance, if only conference attendees could participate in the raffle, it is

not considered a contest open to the general public. In Myron's case, the workstation was won in a contest entered incident to the performance of official duties and is government property, unless the contest was open to the general public. Because entry to the contest was limited to exhibition attendees who paid an entry fee (even though any member of the public could have paid the fee to attend the exhibition), the contest was not open to the general public. The workstation is therefore government property. Can Myron get past this rule by not claiming the \$50 entry fee on his travel claim? No. Waiving reimbursement does not change the fact that Myron was at the Seattle exhibition in an official capacity. Nor would it change the fact that the raffle was limited to attendees who paid an entry fee.

If you have any questions about this vignette, or would like guidance regarding any other ethical matter, please call the Office of Counsel (Code 08) at 443-1089.

Armed Services YMCA, NAB Little Creek host Mud Run

Naval Amphibious Base Little Creek and the Armed Services YMCA of Hampton Roads have joined forces to present the first-ever Mud Run. The unique event will be held on Saturday, August 11, at the NAB Little Creek Beach Pavilion.

Competitors can enter individually, or in teams of six for the challenging 8K race that will send runners through obstacles, sand, surf, mud and muck. Prizes will be awarded for first and second place in each individual age bracket and team division. All runners will receive a t-shirt and a goody bag.

The event will be fun for the entire family. Beach facilities will be available as well as food, drink and fun activities for the children. Musical entertainment will be provided throughout the day.

Entry cost is \$15 per individual entry, or \$75 for a team of six. All entries must be made in advance. For more information, or for an entry blank, call the Armed Services YMCA at 363-1884.



Give Blood

Naval Medical Center Portsmouth will sponsor a blood drive on Thursday, July 26, from 11:00 AM to 2:00 PM in the Hampton Room. It doesn't take very long to donate blood, and the need is always critical during the summer months, so please give if you can.



CA Corner

Updates for current FISC studies

NE Personal Property

Implementation of the MEO is underway. Workforce training and orientation sessions are being held weekly in accordance with the MEO Transition Plan. MEO implementation will occur at six Personal Property offices: FISC Norfolk, Va., FISC Detachment Philadelphia, Great Lakes, Ill., New London, Conn., Newport, R.I., Saratoga Springs, N.Y.

Ocean Terminal

Contractor proposals received in response to the Ocean Terminal RFP were reviewed and evaluated by the Technical Evaluation Board during the week of July 9. A draft report of their findings has been forwarded to the Contracting Officer for inclusion in the business clearance memorandum. The projected date for announcement of tentative decision is September 12.

Retail Supply

The Retail Supply Team is at the 50% completion level for the PWS (Step 2 of the 15 Step CA Process) and has begun work on the management plan (Step 7 of 15). It is typical for these steps to be in process concurrently, although the PWS must be completed before the management plan.

Key Retail Supply CA Team members will be traveling to FISC Puget Sound to meet with representatives from NAVSUP and other FISCs to discuss corporate retail supply matters and how each FISC is proceeding with their respective studies.

Team accomplishments or activities underway include: Conducting or scheduling Activity Based (AB) modeling sessions at the various sites; conducting or scheduling employee interviews at the various sites; developing a PWS review and validation process; developing and reviewing site specific PWS requirements; receiving HRO input on the CA process; and data gathering relative to regulations, systems, facilities, equip-

ment, furniture, vehicles, and current support contracts. It should be noted that the data gathering process has been extremely successful to date and the effort of all personnel involved is greatly appreciated.

In addition, a "CA Refresher" training session has been provided or has been scheduled for employees at all sites. This training has also been provided on several occasions in a "Lunch and Learn" format in Bldg. W-143.

The team is preparing to embark on the process of gathering data relative to workload (historical and projected) and process cycle times in order to complete the PWS, AB modeling process, and management plan. This data is critical to the process in that it will determine the level of effort reflected in the PWS and will become the basis for the proposals of both the government and private sector. It is imperative that this information be as complete and accurate as possible in order to ensure that the entire spectrum of retail supply functions and requirements are included. If the data is inaccurate or incomplete, prospective service providers (the government or the private sector) will be unable to prepare proposals that include the correct requirements. This could lead to a future service provider having staffing levels that are inadequate to perform the retail supply function. As a result, the MEO or contract will require modifications, including additional funding.

Finally, the Retail Supply study has been expanded to include seven billets in the Bulk Liquid Storage function at RSO Oceana.

NICC

John Cochran of FISC Norfolk has been named the new leader of the NAVSUP NICC Study Team. The study includes the Call Center functions at FISC Norfolk, FISC San Diego and at NAVICP Mechanicsburg. The team is currently reviewing the 50% PWS draft. Team members will meet in San Diego from 23-27 July to discuss the PWS and other study-related matters.

FISC Norfolk to Open Material Processing Center

The FISC Norfolk Material Processing Center (MPC) will open during the third quarter of FY01.

MPC sites will be located at Defense Depot Norfolk; NAB Little Creek; and Norfolk Naval Shipyard, Building 1575. Expansion to the Surface and Submarine piers, Building CEP-126, is scheduled for October.

The MPC provides individualized, customized and flexible logistic support services. They will accept material from all supply sources, record the material

in an MPC database called Logistics Customer Asset Visibility (LCAV). The web application is accessible via LAN or dial-up modem, and offers immediate visibility of all material handled by the MPC. Material can be separated by UIC and by requisition type. Deliveries can be customized to the customer's specifications.

For information on the MPC, call your logistics support representative Monday-Friday between 6:00 AM and 6:00 PM at 443-1861, or weekends,



Buddy Prazeres and James O'Neil go over documents for a recent shipment in the temporary material processing space in Building CEP-201.

holidays and after 6:00 PM weekdays at 1-877-41-TOUCH.



Representatives from the Craney Island Fuel Terminal proudly display their trophy. They were recognized as the best bulk fuel terminal by the American Petroleum Institute. Pictured, left to right, are Lt. j.g. Scott Hendrick, FISC fuel intern; Jack Jensen, Trajen assistant terminal superintendent/operations manager; Lt. Cmdr Keith Ehrhard, FISC Fuel Department director; Paul Smith, Trajen security and compliance officer; Brian Baker, Trajen assistant maintenance officer; Chris Steele, Trajen terminal superintendent; Randy Cottrell, Trajen administrative officer; and Jose Gonzales, Trajen Yorktown site manager. Craney Island is a Navy-owned, contractor operated site, managed by Trajen Inc. The Award was presented by Commander, Navy Region Mid-Atlantic, Rear Adm. Christopher W. Cole, who said Craney Island's recognition is a tribute to the success of the Navy/contractor relationship there. He also remarked that their accomplishment is astronomical, considering the volume of fuel they deal with and the wide scope of services provided. Craney Island serves more than 100 ships and 500 aircraft, pumping three times the product of their next competitor.



Representatives from the Naval Air Station Oceana Fuels Management Division proudly display a trophy and framed certificate. They were recognized, for the second year in a row, as the best Naval Air Station fuel operation by the American Petroleum Institute. Pictured, left to right, are ABFC(AW/SW) Jose Marty, ABF3 Ira Lyons, MM1(SW) Ralph Winkler, Mr. William Duff, ABF2(AW) Gary Johnson, ABF1(AW/SW) Anthony Scott, ABF1(AW) James Sheppard, Cmdr. John King (regional supply officer Oceana), and Naval Air Station Oceana Executive Officer Capt. Cary Silvers. The Award was presented by Commander, Navy Region Mid-Atlantic, Rear Adm. Christopher W. Cole, who said the repeat honor was a tremendous accomplishment, considering the volume of aircraft serviced, and the types of aircraft serviced by the Oceana Fuel team. They support more than 300 high-tempo, tactical aircraft.



Lt. Cmdr. Les Huffman, Code 50 eBusiness officer, was recently awarded the Navy and Marine Corps Commendation Medal (fifth award) by FISC Executive Officer Capt. Paul Flondarina. Huffman received the award for service aboard USS Nicholas (FFG-47) from July 1998 to December 2000.



Correction...

In the June 22 issue of the Supply Chest, the above picture appeared with incorrect information. Pictured above is Virginia Nichols of FISC's Logistics Support Center. She was recognized by Capt. Kowba for assistance she provided to FISC San Diego and USS Benfold (DDG-65), a San Diego-based destroyer. Nichols coordinated with FISC San Diego to locate cargo that had been misdirected to Norfolk. She was presented with several gifts from FISC San Diego, which she shared with her co-workers on Team 2 in the Logistics Support Center. They are Brenda Jones, Theresa Wiggins, and SK1 Keith Durham.